

SERVICE AREA: CHILDREN AND FAMILIES (CF) (April - September 2003)										
PAF Area	Indicator			2002/03 Performance	Band 2002/03	Performance	April - September 2003/04 Performance	Band	Performance	
	PAF	BVPI	LPSA							
A. National Priorities and Strategic Objectives	A1	BVPI 49		Stability of placements of children looked after	10	5	☺	4	5	☺
	A2	BVPI 50		Educational qualifications of children looked after [joint working]	65	4	☺			
	A3			Re-registrations on the Child Protection Register	36	1	☹	27	1	☹
	A4	BVPI 161	✓	Employment, education & training for care leavers [joint working]	76	5	☺			
B. Cost and Efficiency	B7			Children looked after in foster placements or placed for adoption	90	4	☺	94	4	☺
	B8	BVPI 51		Cost of services for children looked after *	417	4	☺	508	3	☹
	B9			Unit cost of children's residential care *	2328	2	☹	4270	2	☹
	B10			Unit cost of foster care *	227	4	☺	260	3	☹
C. Effectiveness of Service Delivery and Outcomes	C18			Final warnings/reprimands and convictions of children looked after	2.1	3	☹			
	C19			Health of children looked after	88	5	☺	87	5	☺
	C20	BVPI 162		Reviews of child protection cases	100	5	☺	97	3	☹
	C21			Duration on the child protection register	**	4	☺	**	4	☺
	C22			Young children looked after in foster placements or placed for adoption	97	4	☺	99	4	☺
	C23	BVPI 163	✓	Adoptions of children looked after	6.4	3	☹	4.8	2	☹
D. Quality of Services for Users and Carers	C24		✓	Children looked after absent from school [joint working]	6	4	☺	12	3	☹
	D35			Long term stability of children looked after	58	3	☺	50	3	☹
E. Fair Access	E44			Relative spend on family support	35	4	☺			
	E45			Ethnicity of children in need	2.71	2	☹			

* Definition changed 2000/01. Performance is based on new definition

** This value has been suppressed - indicators based on small numbers are potentially unreliable and may lead to the disclosure of information about individuals

For indicators B8-B10, C21 and E44 best performance is band 4, not 5

SERVICE AREA: ADULTS AND OLDER PEOPLES (AO) (April - September 2003)										
Paf Area	Indicator									
	PAF	BVPI	LPSA		2002/03 Performance	Band 2002/03		April - September 2003/04	Band	
A. National Priorities and Strategic Objectives	A5			Emergency admissions [interface]	11.2	5	☺			
	A6			Emergency psychiatric re-admissions [interface]	12.6	2	☹			
B. Cost and Efficiency	B11		✓	Intensive home care as a percentage of intensive home and residential care	13	2	☹	16	2	☹
	B12	BVPI 52		Cost of intensive social care for adults and older people *	435	2	☹	337	4	☺
	B13			Unit cost of residential and nursing care for older people *	347	3	☺	312	2	☹
	B14			Unit cost of residential and nursing care for adults with learning disabilities *	490	4	☺	410	2	☹
	B15			Unit cost of residential and nursing care for adults with mental illness *	389	3	☺	519	2	☹
	B16			Unit cost of residential and nursing care for adults with physical disabilities *	755	2	☹	656	2	☹
	B17			Unit cost of home care for adults and older people	18.5	2	☹	8.3	3	☺
C. Effectiveness of Service Delivery and Outcomes	C26			Admissions of supported residents aged 65 or over to residential/nursing care	68	4	☺	81	4	☺
	C27			Admissions of supported residents aged 18-64 to residential/nursing care	2.1	4	☺	2.0	5	☺
	C28	BVPI 53	✓	Intensive home care	4.0	2	☹	5.5	2	☹
	C29			Adults with physical disabilities helped to live at home	3.4	3	☺	4.0	2	☹
	C30			Adults with learning disabilities helped to live at home	2.5	4	☺	2.2	3	☺
	C31			Adults with mental health problems helped to live at home	1.5	3	☺	1.6	3	☺
	C32	BVPI 54	✓	Older people helped to live at home	78	2	☹	87	3	☺
	C33		✓	Avoidable harm for older people (falls and hypothermia)	23	3	☺			
D. Quality of Services for Users and Carers	C51			Direct payments	35	3	☺	40	3	☺
	D37			Availability of single rooms	86	3	☺	87	3	☺
	D38	BVPI 56		% equipment and adaptations costing less than £1000 delivered within 3 weeks	95	4	☺	36	1	☹
	D39	BVPI 58		% of people receiving a statement of their needs and how they will be met	73	1	☹	76	1	☹
	D40	BVPI 55		Clients receiving a review	30	2	☹	32	2	☹
	D41			Delayed transfers of care [interface] **	60	3	☺			
	D42			Carer assessments	6	2	☹	7	2	☹
	D43			Waiting time for care packages	3	5	☺	3	5	☺
	D52	BVPI 182		Users who were very or extremely satisfied with social services ***	68	5	☺	34		
D53	BVPI 190		Users that asked for changes to social services who were satisfied with those changes ***	72	5	☺	65			
E. Fair Access	E47			Ethnicity of older people receiving assessment ****	-	2	☹	0.60	2	☹
	E48			Ethnicity of older people receiving services following an assessment ****	-	2	☹	1.00	4	☺
	E49			Assessments of older people	67	2	☹	104	5	☺
	E50			Assessments of adults and older people leading to provision of service	71	4	☺	70	5	☺

* Definition changed 2000/01. Performance is based on new definition

** This is a new indicator for 2002/03

*** Based on the 2002/03 PSS Elderly Home Care User Experience Survey - no previous data to compare

**** This value has been suppressed - indicators based on small numbers are potentially unreliable and may lead to the disclosure of information about individuals